

# Telco voucher management solution deployed at Asian MVNO

## Case study

## Customer profile

Asian Mobile Virtual Network Operator (MVNO) providing a variety of mobile services ranging from affordable rates to flexible payment and top-up options to cater to today's versatile consumer.

The operator selected R Systems as system integrator for a full IN and convergent charging implementation, including the delivery of a telco voucher management solution for managing, controlling and monitoring recharge channels.

## R Systems solution and customer benefits

R Systems delivered a stable, efficient and fully compliant telecom voucher management solution with a complex set of functionalities:

- Generation of voucher batches
- Export file for printing factory generation
- File import confirmation
- Activation/deactivation/blocking of batches and bundles
- SOAP/Web Services based interface for external customer care application
- Support for scratch cards (vouchers) and electronic top-up tickets (virtual vouchers).

The deployed solution enhanced the operator's capability to launch

innovative bundled offers and schemes with easy recharge facilities, while also supporting high speed reloads during peak periods. The R Systems voucher management solution enabled the customer MVNO to easily create, manage and transfer voucher information and to interact with voucher vendors or other internal systems in real time.

Experienced provider of next generation and BSS solutions, R Systems delivered the complete convergent charging solution according to the time frame initially agreed (without non-conformities), thus it enabled the MVNO to offer next generation mobile services with convergent payment methods to its subscribers and consequently enhance their mobile experience.