

# INTEGRATED POLICY STATEMENT

Based on our Mission, Vision and our Strategic Objectives from which both Quality and Information Security Objectives derive, and based on the undeniable Management support, R Systems aims to provide to its customers and business partners the highest quality standards in IT consultancy and professional services.

We help our clients achieve speed-to-market, overcome digital barriers, and create business value with our specialized service offerings and consultative business approach. We speak the language of business as fluently as we do the language of technology. In other words: **We speak Digital**. Our goal: accelerate our clients' digital leadership.

- we care for our employees, customers, investors and all those who are associated with us. We walk the extra mile and nurture our relationships to build long-term association that is meaningful and sustainable.
- we stay ahead by embracing innovation in all that we think and do. Our innovation spreads across the entire value chain and includes people, processes, and technologies. Our caring and innovation-driven culture seeks to transform individuals, businesses, and society, for the better.

Our entire team is responsible for Quality Control through the Quality Management System (QMS) and for protecting information against various threats through the Information Security Management System (ISMS). Our Integrated Management System seeks **continuous improvement** by constant review and identification of measures, with our customers being encouraged to cooperate.

Although our Executive Board has ultimate responsibility for Quality and Information Security, all our employees have a responsibility within their own areas of work to help ensure that Quality and Information Security are embedded within the whole of the company.

## R Systems is committed to:

- achieve **customer satisfaction** using quality procedures which are operated to meet and exceed the requirements of ISO 9001 and ISO 27001. We act to comply with **the customer, legal and regulatory and Information Security requirements**.
- provide services in the most efficient and effective way so that we remain competitive, and we review our strategy on a regular basis to find new means of improvement.

This policy will be reviewed annually and will be made available to all interested parties.