INTEGRATED POLICY STATEMENT

Building on its Mission, Vision, and Strategic Objectives — including Quality, Information Security, Cybersecurity, and Privacy Management — R Systems, with unwavering management support, is committed to delivering the highest quality standards in IT consultancy and professional services to its customers and business partners.

With a steadfast 'product mindset', our mission is to guide independent software vendors and enterprises across industry verticals to engineer and utilize connected products and platforms that deliver meaningful and immersive digital experiences for users. We serve our clients to leverage the power of AI, Automation, Cloud, Data and Analytics to continuously digitize their value chain and improve their business operational efficiency. Our purpose is to enhance human experience through technology, and we:

- care for our employees, customers, investors and all those who are associated with us. We walk the extra mile and nurture our relationships to build long-term association that is meaningful and sustainable.

- stay ahead by embracing innovation in all that we think and do. Our innovation spreads across the entire value chain and includes people, processes, and technologies. Our caring and innovation-driven culture seeks to transform individuals, businesses, and society, for the better.

Our entire team is responsible for Quality Control through the Quality Management System (QMS), for protecting information against various threats through the Information Security, Cybersecurity and Privacy Information Management System (ISMS), and safely manage confidential information and personal data protection through Privacy Information Management System (PIMS). Our Integrated Management System seeks **continuous improvement** by constant review and identification of measures, with our customers being encouraged to cooperate.

While our Executive Board holds ultimate responsibility for Quality, Information Security, Cybersecurity, and Privacy, every employee plays a vital role in embedding these principles into their daily work, ensuring they are integral to our company's operations.

R Systems is committed to:

- achieve **customer satisfaction, confidentiality, availability, integrity and privacy information** using quality procedures which are operated to meet and exceed the requirements of ISO 9001, ISO 27001 and ISO 27701. We act to comply with **the customer, legal and regulatory and Information Security requirements.**

- provide services in the most efficient and effective way so that we remain competitive, and we review our strategy on a regular basis to find new means of improvement.

This policy will be reviewed annually and will be made available to all interested parties.

R Systems
Raluca Rusu – Chief Executive Officer
January 2025